

To You Pediatrics Family Membership Membership Terms & Conditions

Practice: To You Pediatrics PLLC ("To You Pediatrics," "we," "us," or "our")

Website: <https://www.toyoupediatrics.com/>

These Membership Terms & Conditions ("Terms") govern enrollment in and use of the To You Pediatrics Family Membership ("Membership"). By purchasing a Membership, the purchasing adult ("Member") acknowledges that they have read and agree to these Terms.

1. Membership Overview

The To You Pediatrics Family Membership provides enrolled families with access to discounted pricing on eligible pediatric healthcare services offered by To You Pediatrics. The annual Membership fee is **\$249 per family per year**. The Membership fee provides access to the member pricing described below but does not include the cost of medical visits, testing, medications, procedures, or other services unless expressly stated otherwise. The Membership is intended to complement, not replace, a child's relationship with their regular pediatrician or primary care provider.

2. Membership Benefits and Pricing

During an active Membership term, enrolled families may access the following member pricing:

Eligible service	Member price
Sick visit	\$100
Additional sick sibling visit	\$70
Follow-up visit	\$70
Virtual visit	\$50
Sports/camp physical	\$100
Concussion evaluation	\$100
Ear Piercing	\$100

These prices apply to eligible services provided by To You Pediatrics and are subject to the conditions below.

- **Sick visits:** The \$100 member rate applies to an eligible sick visit for a covered child.
- **Additional sibling visits:** The \$70 rate applies to each additional sibling who is evaluated during the same scheduled visit and at the same location as another covered child, subject to clinical appropriateness and scheduling.
- **Follow-up visits:** The \$70 rate applies to visits that To You Pediatrics designates as eligible follow-up visits. The clinician determines whether a visit qualifies as a follow-up or requires a new sick visit based on the circumstances and clinical needs.
- **Virtual visits:** The \$50 rate applies to eligible virtual consultations or visits offered by To You Pediatrics.

- **Sports/camp physicals:** The \$100 rate applies to eligible sports or camp physical examinations offered by To You Pediatrics. Additional testing, forms, or services not included in the physical examination may incur additional charges.
- **Concussion evaluations:** The \$100 rate applies to eligible concussion evaluations offered by To You Pediatrics. The evaluation does not guarantee clearance for return to play or other activities. Additional evaluations, follow-up care, referrals, or services may incur additional charges.
- **Ear piercing:** The \$100 rate applies to an eligible ear-piercing service offered by To You Pediatrics. The price includes only the items and services specified in the practice's ear-piercing service description. Any additional jewelry, aftercare products, or services not included in that description may incur additional charges.

Services not listed above will be charged at the applicable rate in effect at the time of service unless another member discount is expressly offered. Member pricing applies only while the Membership is active. All medical services remain subject to clinical appropriateness, provider availability, the practice's service area, and applicable policies.

3. Family Coverage

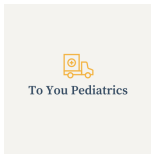
The To You Pediatrics Family Membership is purchased by an adult on behalf of their family. The purchasing adult is the account holder and is responsible for payment and providing accurate enrollment information. Membership benefits apply exclusively to eligible pediatric patients between the ages of 0 and 21 years who are enrolled under the Membership. **Membership benefits do not extend to the purchasing adult's own healthcare services.**

The following conditions apply:

1. The purchasing adult must be the child's parent, legal guardian, or otherwise legally authorized representative.
2. The purchasing adult is responsible for providing accurate and complete information about all children enrolled under the Membership.
3. Membership benefits may be used only for eligible pediatric patients identified during enrollment and approved by To You Pediatrics.
4. The Membership is nontransferable and may not be sold, assigned, or shared with individuals outside the enrolled family.
5. Any changes to covered children must be communicated to To You Pediatrics and may require verification of eligibility or legal authorization.
6. Enrollment in the Membership does not guarantee that every requested service will be appropriate, available, or provided. All services remain subject to clinical assessment, medical necessity, applicable age and eligibility requirements, and To You Pediatrics' scope of practice and service area.

4. Membership Term & Renewal:

The family membership is valid for one year from the date of purchase and will automatically expire at the end of the annual term. Memberships do not automatically renew. Families who wish to continue receiving membership benefits and discounted pricing must actively renew their



membership and pay the applicable annual membership fee for the following year. Once the membership expires, standard non-member pricing will apply.

5. Cancellation & Refund Policy

A Member may request cancellation by contacting To You Pediatrics at melissa.carter@toyoupediatrics.com. Cancellation of a Membership and cancellation of an individual medical appointment are separate matters and are subject to their respective policies.

Annual Membership Fee: The \$249 family membership fee is paid annually and is non-refundable except as described below or as otherwise required by law.

Cancellations: Members may cancel their membership at any time. Cancellation will prevent future renewals, but the current membership fee will not be refunded or prorated. Membership benefits and discounted pricing will remain available through the end of the paid membership term, unless otherwise required by law.

Unused Membership Time: Refunds or credits will not be issued for unused membership time, missed visits, or services that a member chooses not to use during the membership year.

Duplicate or Incorrect Charges: If a member is charged twice for the same membership period, charged an incorrect amount, or charged after a valid cancellation, To You Pediatrics will investigate and issue a refund for any verified erroneous charge.

Exceptional Circumstances: To You Pediatrics may review exceptional situations on a case-by-case basis. Any discretionary refund or credit does not establish an obligation to provide similar refunds or credits in the future.

6. Medical Visits and Additional Charges

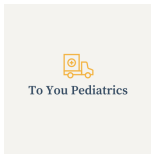
The annual Membership fee does not prepay for or include medical visits. Each visit is charged separately at the applicable member rate. Additional charges may apply for services, testing, procedures, medications, supplies, laboratory work, or other items not included in the stated visit price. Any applicable additional charges will be communicated in accordance with the practice's pricing and consent policies.

Enrollment does not guarantee that every requested service will be available or clinically appropriate. The treating clinician retains independent professional judgment regarding evaluation, testing, diagnosis, treatment, referrals, and the need for in-person or emergency care.

7. Appointments, Availability, and Service Area

To You Pediatrics is a mobile pediatric healthcare practice serving designated areas of Southeastern New Hampshire and Northeastern Massachusetts. All appointments are subject to provider availability, scheduling requirements, geographic service-area limitations, weather, travel conditions, and clinical appropriateness.

Membership does not guarantee same-day appointments, a specific appointment time, a particular provider, or service outside the practice's normal service area. Members may receive priority access to available appointments when offered by the practice, but priority access is not a guarantee of availability. Travel fees or other additional charges may apply to services outside the standard service area, when offered and disclosed in advance. Appointment cancellation, rescheduling, late-arrival, and no-show policies apply separately to all Members.



8. Nature of the Membership

The Membership is a direct-pay arrangement that provides access to specified discounted service prices.

The Membership is not health insurance, a health benefit plan, or a guarantee of medical services. It does not pay for, reimburse, or insure medical expenses. It does not replace health insurance or a child's regular pediatrician.

To You Pediatrics does not bill insurance directly for Membership fees or medical visits under its standard self-pay model. Members may request documentation for potential out-of-network reimbursement, but reimbursement is not guaranteed and depends on the Member's plan and applicable requirements.

Members are responsible for determining whether their insurance plan permits reimbursement for services received through this arrangement and for complying with any applicable insurance requirements.

9. Emergency and Urgent Medical Needs

The Membership does not provide emergency medical services and must not be relied upon as the sole source of care for a medical emergency.

For a medical emergency, call 911 or go to the nearest emergency department. Members should not delay emergency evaluation while attempting to schedule a Membership visit.

To You Pediatrics may recommend evaluation by a child's regular pediatrician, an emergency department, or another healthcare professional when clinically appropriate.

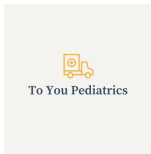
10. Changes to Membership Benefits or Pricing

To You Pediatrics may update its services, member pricing, operating hours, service area, and Membership benefits as the practice evolves. Any material changes affecting existing Members will be communicated in advance when required by applicable law or the circumstances of the change. Changes to membership pricing or benefits for a subsequent membership term will be disclosed before renewal so Members can decide whether to renew. Changes will not retroactively alter charges for services already provided.

Cancellation Due to Changes: If a Member does not agree with a material change affecting their current membership, the Member may request cancellation in accordance with the cancellation and refund policy and applicable law. Unless otherwise required by law or approved by To You Pediatrics, cancellation does not entitle the Member to a prorated refund of the annual membership fee.

11. Privacy and Patient Information

To You Pediatrics handles patient information in accordance with applicable privacy laws and its Notice of Privacy Practices. Membership enrollment does not replace any required patient



registration, consent to treatment, authorization, or other healthcare documentation. The purchasing adult represents that they have the legal authority to enroll the covered children and provide information on their behalf. Membership billing and account administration may involve the collection and processing of personal and payment information as described in applicable privacy notices and policies.

12. General Terms

These Terms apply to the Membership and should be read together with any applicable appointment, payment, cancellation, and privacy policies. If any provision of these Terms is determined to be unenforceable, the remaining provisions will continue to apply to the extent permitted by law. These Terms will be governed by the laws of the State of New Hampshire, except to the extent that the laws of another state must apply to healthcare services provided in that state or applicable consumer protection laws require otherwise.

To You Pediatrics may be contacted regarding Membership questions, billing, or cancellation at:

To You Pediatrics PLLC

Website: <https://www.toyoupediatrics.com/>

Email: melissa.carter@toyoupediatrics.com

Phone: 802-261-2441

Acknowledgment and Acceptance

By enrolling in the To You Pediatrics Family Membership, the purchasing adult acknowledges that:

- The annual Membership fee is separate from charges for medical visits.
- Member pricing applies only to eligible services during an active Membership term.
- The Membership is not health insurance and does not replace a child's regular pediatrician.
- Renewal, cancellation, and refund terms have been made available for review.
- The purchasing adult has authority to enroll the covered family members.

The Member agrees to these Terms through the enrollment and acceptance process presented at the time of purchase.